



# Incident Management Reinvented

5 ways to Pioneer NOC  
Success through Automation



# Your Speakers

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# Incident Response Unpacked

## Volume of Events



Network



Systems



Security

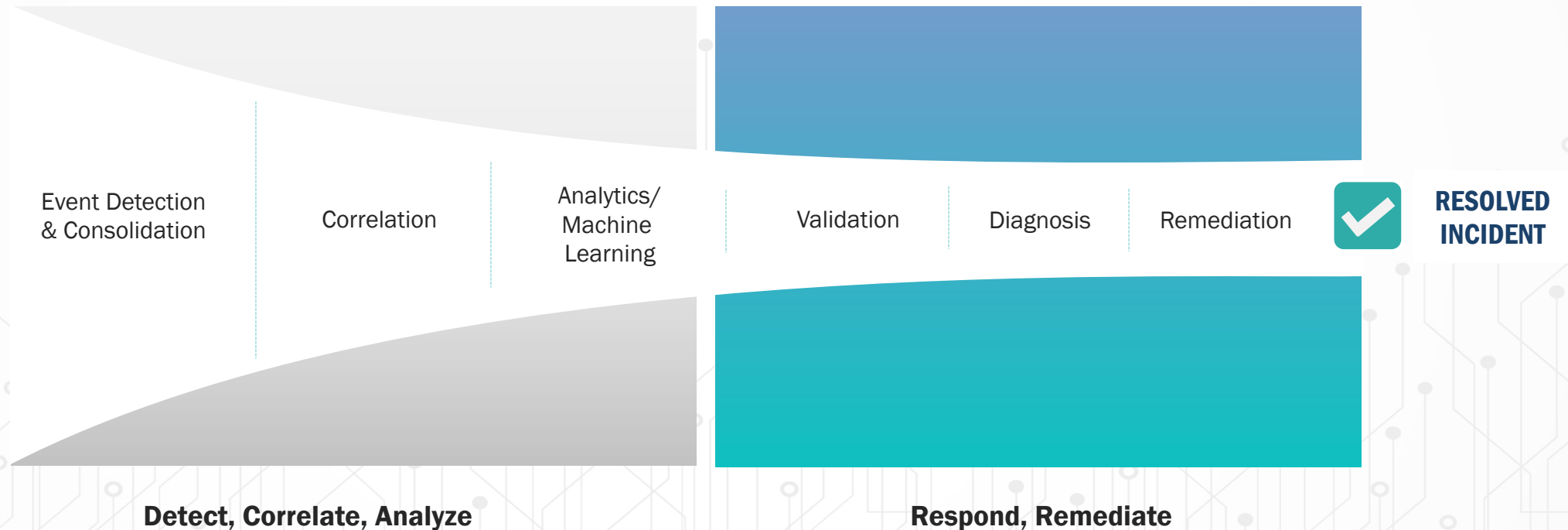


Sensors



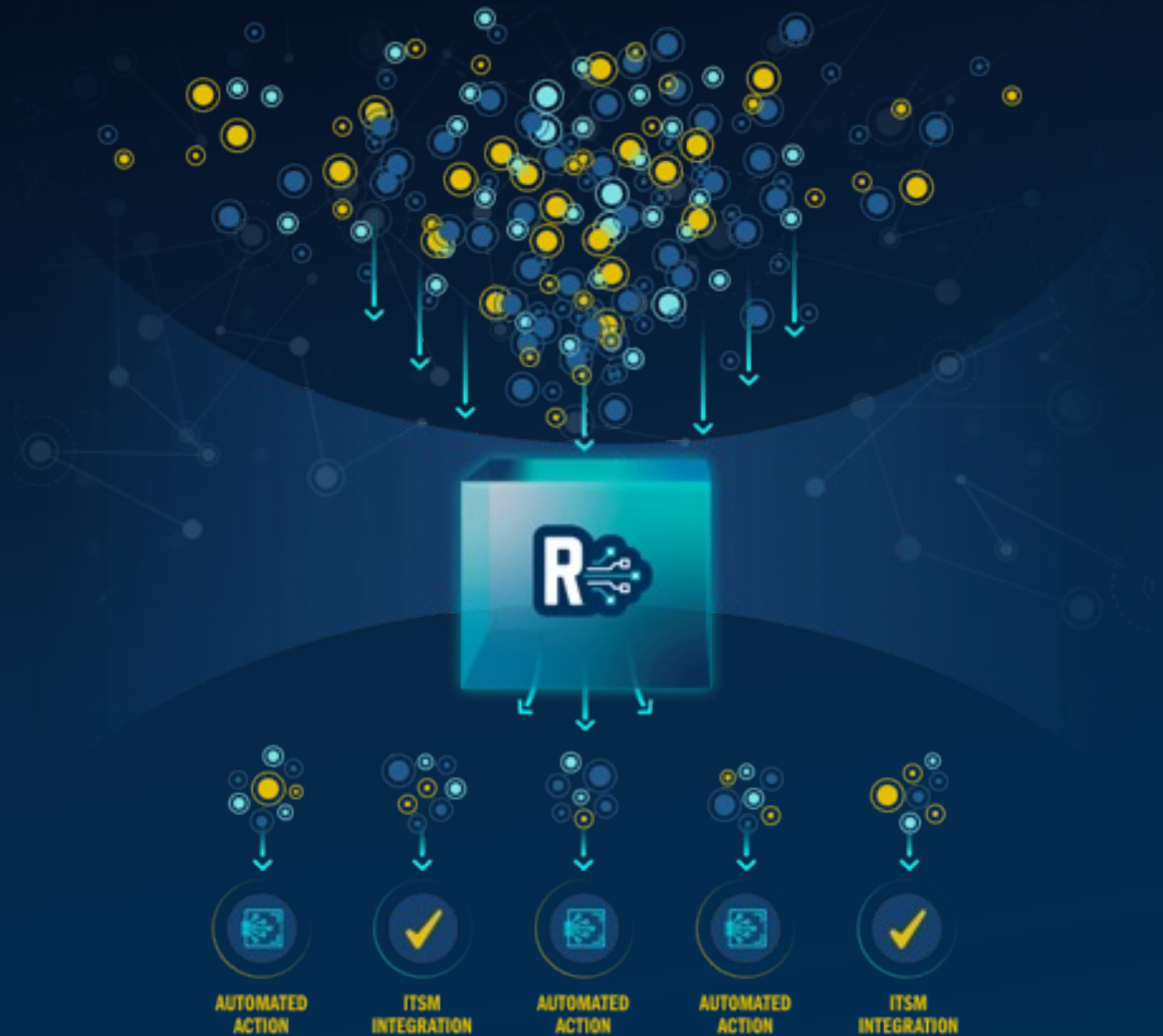
Applications

## Data & Events



# Integrated, Automated Response

Accelerate MTTR, safeguard business continuity, & improve efficiency



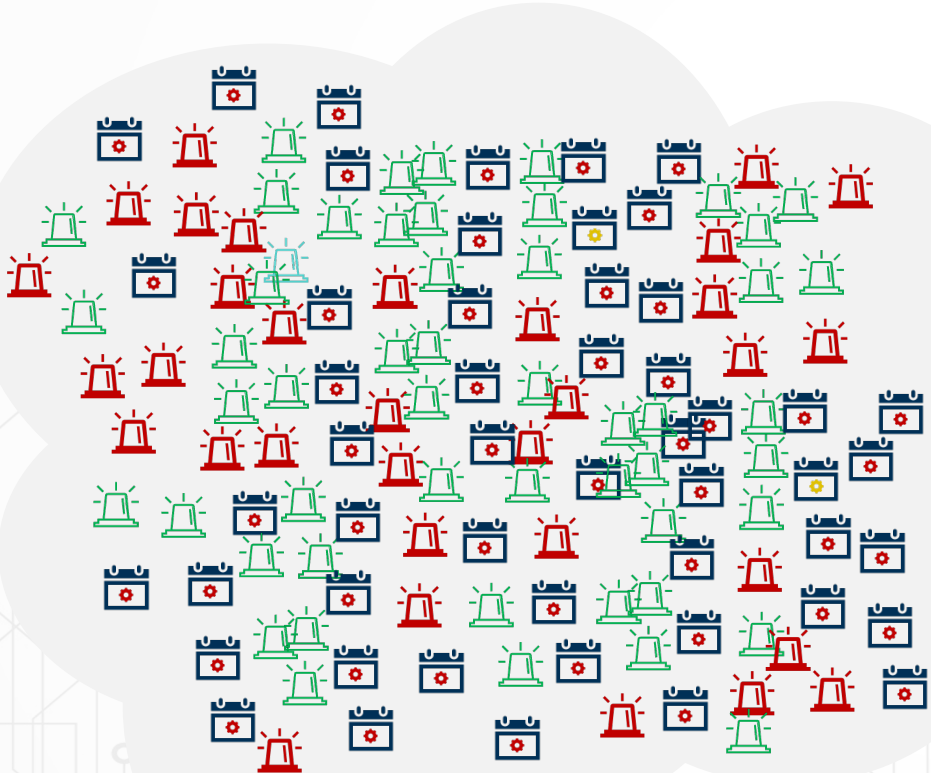
# **5 ways to Pioneer NOC Success through Automation**



## DIAGNOSE

- Run diagnostics to gather additional data
- Execute runbooks based on the ticket type
  - Use pre-built diagnostics (for networking)
- Update ITSM ticket real-time

# False Positives



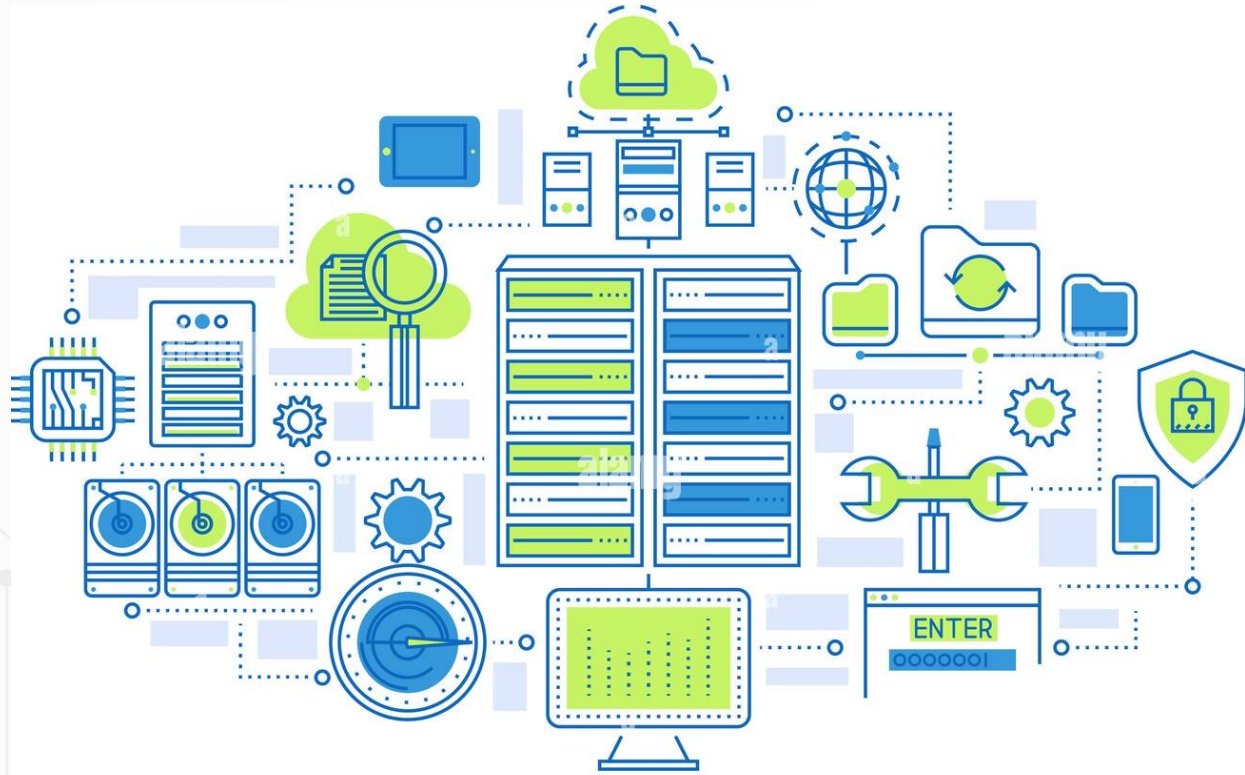
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# Orchestration





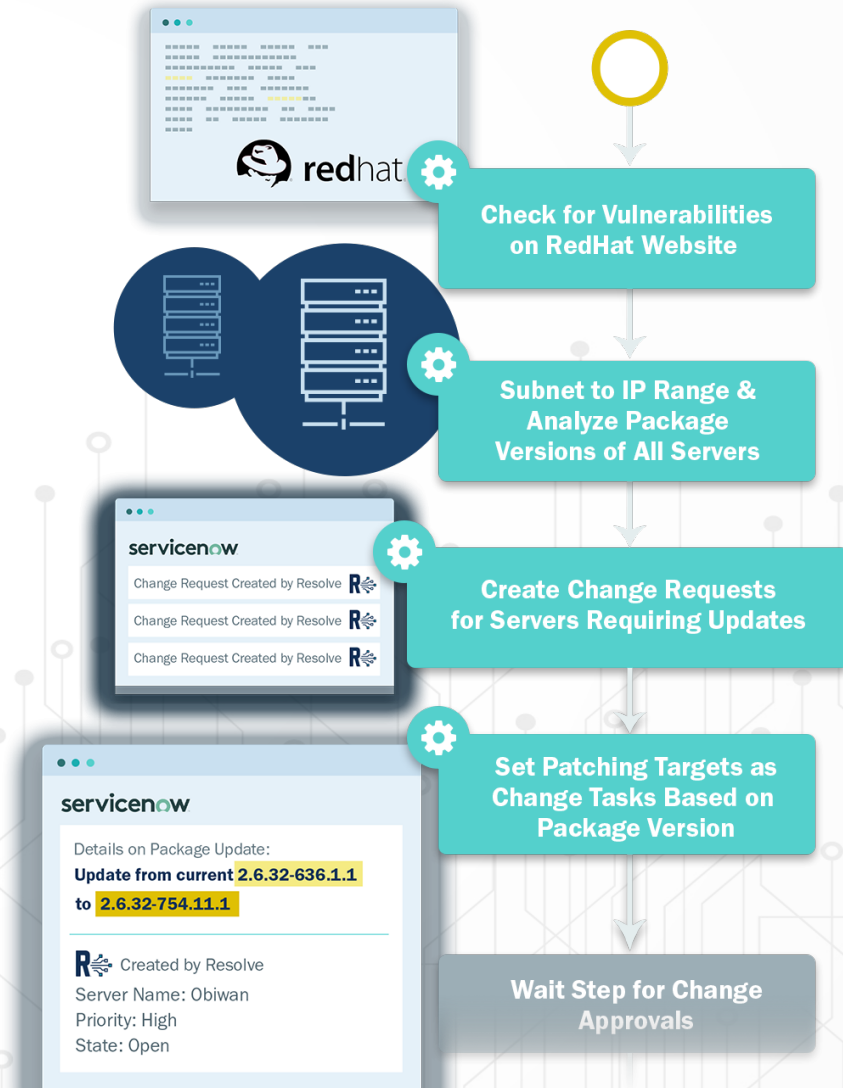
# Self-healing



4



# Be Proactive



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# Q & A



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**Thank you!**

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